

Frequently Asked Questions

1. If I fill out an application, is my child guaranteed a spot?

Head Start/Early Head Start is not first-come first-served, but the sooner you turn in your application and complete documentation the better. Once your application is completed, it will then be processed and added to the waitlist. That means that all completed applications are considered every time a selection is made. Children are accepted into the Head Start program based on a prioritization process. Income eligible, Special Needs children and highest need will be considered first for placement.

2. When will I hear if my child is accepted in the program?

Applications will be processed as quickly as possible. When your child is accepted into the program, you will receive an acceptance letter by email.

3. Why do you take applications when your classes are all full?

As children leave from the program, we use our selection process to select the child to fill the vacancy. Some children may not be selected at the beginning of the school year, but may be considered throughout the school year as vacancies occur.

4. What if I move after I submit my application?

If you move, change your phone number or email address it is important that you notify us. This could affect your selection. We will need to communicate with you if your child is selected for enrollment. You can call the intake line at 801-359-2444 or email at erseateam@utahca.org to update your information.

5. Does Head Start provide transportation?

We do not provide transportation for students; however, we provide information for resources available in the local community for transportation support. Please consider options such as public transportation, friends, relatives, and childcare providers as possibilities.

6. May I call to check on my application?

You may contact us at any time to request information about your application. If you want a response within 48 hours, please email us at erseateam@utahca.org. Otherwise, call the intake line at 801-359-2444 and we will return your call.

7. Where can I find more information about Utah Community Action Head Start?

www.utahca.org