













2017 Annual Report













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Our mission is to empower individuals, strengthen families, and build communities through self-sufficiency and education programs.



Over **60,000** Individuals Served in 2017



\$28,818,531 Annual Budget





For over fifty years of service to the low-income community, Utah Community Action has implemented growth, innovation, and quality programs that are based on the needs of our clients. Now serving over 60,000 individuals a year, we empower our clients with case management and educational opportunities that build both hard and soft skills, ensuring stronger outcomes and opportunities for success.

We've made tremendous progress alongside our goals laid out in 2017 and have provided strong results. All of us are working tirelessly to ensure that every acute agency component is handled with ease while never losing sight of our obligation to the children and families we serve.

We continued to train every staff member throughout 2017 on our organization's values. Our values guide us, bond us, and most importantly provide us a daily evaluating method as we carry out Utah Community Action's mission in our daily work:

- We Are One.
- We Are Solutions Driven.
- We Engage in Open Communication.
- We Recognize Change Is Opportunity.
- We Provide Quality Services.

Additionally, part of our year was met with some organizational changes. As a leadership team, and as an agency, we addressed these changes, sought new opportunities, and will continue to build trust amongst our partners and funders throughout the community.

We will continue do everything in our power to ensure that everyone seeking our services will be met with open doors, no education opportunity is denied, and no future is believed inaccessible.

We want to extend our appreciation to our Board Chair Rey Butcher, VP of Government Affairs at Dominion Energy, and to each of our board and committee members. We're grateful for your ongoing loyalty to Utah Community Action's mission, and to our organization, as we attain necessary results for those who need it most in our community.

We're thrilled to share our 2017 results with you. As stakeholders in our community, we thank you for your enduring commitment to Utah Community Action as we work to build a brighter future for low-income children and families.

Sincerely, Jennifer Godfrey, Chief Executive Officer















Utah Community Action's Adult Education Program offers a variety of services for improving our clients' education and job-readiness skills to help them move toward self-sufficiency.

Education Courses

Utah Community Action's Adult Education Program works collaboratively with community partners to assist adults interested in earning their GED or High School Diploma, or furthering their education in post-secondary, vocational, or career and technical training opportunities. Such opportunities are offered in many locations in the Salt Lake and Tooele Valleys. In addition, ESL courses are also offered both in- house and in the community through partnerships with community programs.

Sauté Program

Utah Community Action also provides in-house courses for culinary certifications. The Sauté culinary job training program is a 10-week program that prepares clients for the culinary workforce. Students graduate with a ServSafe® certification, fundamental understanding of culinary job skills, as well as resume and interviewing skills.

Child Development Associate Credential (CDA)

The Child Development Associate Credential (CDA) is the most widely recognized certification in Early Childhood Education. It consists of 120 hours of professional education instruction and an additional 480 hours of preschool classroom experience. Recently, UCA's Adult Education Program has partnered with Logistic Specialties Inc. (LSI) to provide one-on-one financial capabilities and asset building assistance with clients. Clients are moved through three phases (Employability, Experience, and Enrichment) in order to successfully build self-sufficiency through employment and asset building.



CDA: We set a goal for 40% completion from CDA candidates and we reached our goal at 54% obtained.



ESL: 45 clients made one or more level gains in ESL classes in 2016-17. Our goal was 50% and we reached 76% with one or more level gains.



GED/AHSC: 38% of clients enrolled in GED or Adult High School Completion programs. We set a goal for **30%**.



Financial Asset Building (FAB): 56 individuals started working with UCA and LSI for Financial Asset Building. Of those 56, 36 have already increased access to financial resources.









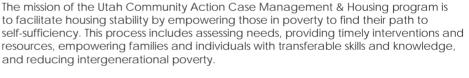








Total Households Served: 1,108 (Families; 746, Disabled; 580, Seniors 130)



Total New Households Served: 893

To accomplish these outcomes, the Case Management & Housing program has established the following goals:



Total Households that Received Housing Costs Assistance: **503**, Deposit Only: **58**, Rent Only: **324**, Deposit and Rent: **121**

- Provide housing stabilization services for families, seniors, disabled and individuals in obtaining/maintaining safe and affordable housing.
- Facilitate timely social and financial interventions by way of case management, direct-client service and community referrals.
- Raise awareness of tenant rights and responsibilities, financial literacy and employment-based knowledge.
- Empower clients towards self-sufficiency and increased community participation.



Total Households that increased their Self-Sufficiency: **486** (72% of Households that received a payment. 71% of new households)

Our Approach

Housing Case Management services are targeted towards the community's most vulnerable populations. Case Managers offer holistic case management and work with individuals and families by identifying resources that can be secured to combat the lack of affordable housing. We provide a wide array of services that are designed to meet the needs of special populations and low-income families and individuals.



Total Households that were lacking Health Insurance, who Attained Health Insurance: **78**.

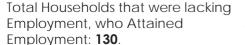
Housing Services

Housing Case Management services are predominately offered in Salt Lake County, though our reach extends into Tooele County.

Diversion

Diversion is a strategy that prevents homelessness for people seeking shelter by helping them identify immediate alternate housing arrangements and, if necessary connecting them with services and financial assistance to help them return to permanent housing. As of July 2016:

- Families Assessed for Diversion, 801
- Families Diverted, 274 (34%)



Operation Rio GrandeAs part of Operation Rio Grande, UCA is offering eligible clients Diversion or Housing Case Management. Since August 2017:

- Individuals Assessed, 452
- Individuals Diverted, 148 (33%)
- Individuals Housed, 64 (14%)











The mission of Utah Community Action's Head Start is to provide health, education, and promote self-sufficiency for children and families facing adversity.

Head Start programs promote school readiness of children ages birth to five from low-income families by supporting their development in a comprehensive way.

Head Start and Early Head Start programs offer a variety of service models, depending on the needs of the local community. Many Head Start and Early Head Start programs are based in centers and schools. Other programs are located in childcare centers and family childcare homes. Some programs offer home-based services that assigned dedicated staff who conduct weekly visits to children in their own home and work with the parent as the child's primary teacher.

About Head Start

Over fifty years ago, Head Start began as a program for preschoolers. Head Start programs prepare America's most vulnerable young children to succeed in school and in life beyond school. Head Start programs deliver services to children and families in core areas of early learning, health, and family well-being while engaging parents as partners every step of the way.

About Early Head Start

Early Head Start was created to serve pregnant women, infants, and toddlers. Early Head Start programs provide similar services as preschool Head Start programs, but they are tailored for the unique needs of infants and toddlers and are available to children until they turn three and are ready to transition to Head Start. Early Head Start programs promote the physical, cognitive, social, and emotional development of infants and toddlers through safe and developmentally enriching caregiving. This prepares these children for continued growth and development and eventual success in school and life.

Following the general Head Start model, Early Head Start programs support parents, both mothers and fathers, in their role as primary caregivers and teachers of their children. Programs assist families in meeting their own personal goals and achieving self-sufficiency across a wide variety of domains, such as housing stability, continued education, and financial security.

Early Head Start programs also mobilize the local community to provide the resources and environment necessary to ensure a comprehensive, integrated array of services and support for young children and families.

About Early Head Start - Child Care Partnerships

Childcare providers who participate in the Child Care and Development Fund (CCDF) and Early Head Start/Head Start programs have been working together for many years to meet the needs of children and families. The Early Head Start-Child Care Partnership (EHS-CCP) initiative brings together the best of Early Head Start and childcare through layering of funding to provide comprehensive and continuous services to low-income infants, toddlers, and their families. EHS-CCP enhances developmental services and supports for low-income infants and toddlers, and their families, by providing strong relationship-based experiences and preparing them for the transition into Head Start and preschool.

Our Impact

Utah Community Action is funded to serve 1,758 Head Start, 154 Early Head Start, and 64 Early Head Start Childcare Partnership Children per school year. Head Start & Early Head Start served 3,296 (calendar year) children and 2,881 families in the 2017 calendar year which is 4.94% of Head Start eligible children in the State of Utah. Of the children served, 92.5% of children met income-based eligibility standards, and monthly attendance averaged 83.08% (Head Start) and 81.70% (Early Head Start).

The Early Head Start Childcare Partnership served **136** children in **125** families in the 2017 calendar year. Of the children served, **77%** met income-based eligibility standards, and monthly attendance averaged **84.59%**.



School Readiness Goals & Outcomes - 2016-2017 School Year

- 1. All children will develop and display a sense of self confidence in their abilities, and a strong identity that is rooted their family and culture.
- 94% of our Head Start children achieved this outcome.
- 98% of our Early Head Start children achieved this outcome.
- 91% of our EHS-ECCP children achieved this outcome.
- **2.** All children will engage with literature and language at a developmentally appropriate level.
- 91% of our Head Start children achieved this outcome.
- 92.5% of our Early Head Start children achieved this outcome.
- 70% of our EHS-ECCP children achieved this outcome.
- 3. All children will show an interest in varied topics and activities, show an eagerness to learn, display creativity, and show independence in their interactions with activities and materials.
- 93% of our Head Start children achieved this outcome.
- 100% of our Early Head Start children achieved this outcome.
- 84% of our EHS-ECCP children achieved this outcome.
- **4.** All children will use observation and manipulation, ask questions, make predictions and develop hypotheses, to gain a better understanding of information and activities in their surroundings.
- 89% of our Head Start children achieved this outcome.
- 92.5% of our Early Head Start children achieved this outcome.
- 70% of our EHS-ECCP children achieved this outcome.
- **5.** All children will demonstrate control of large and small muscles, and develop healthy and safe habits.
- 97% of our Head Start children achieved this outcome.
- 98% of our Early Head Start children achieved this outcome.
- 87% of our EHS-ECCP children achieved this outcome.

Parent Engagement and Self-Sufficiency

We believe that parents are the primary educators of their children. Utah Community Action Head Start makes an effort to ensure that parents are included and actively participate in their child's education.

Head Start families are encouraged to spend time volunteering in the classroom, assist with classroom projects, establish a routine at home to support their child's individual goals, and even help develop curriculum. Along with involving parents in their child's education, Head Start also provides opportunities for parents to learn and grow themselves. Elected family members take part in our Policy Council, a board that partners with staff members in decision-making responsibilities for the program.

Utah Community Action Head Start offers a variety of classes to parents through collaborative partnerships in the community. Families also participate in large community-based activities that take place twice throughout the school year in different parts of the valley. These popular parent engagement events involve many partnering agencies who come together and offer information and education to parents in a fun, family-friendly setting.

In addition to the formalized partnerships and events, Head Start offers parents one-on-one case management, job-finding skills, and volunteering opportunities that equip parents with the skills to help their families become more self-sufficient. Parents are also encouraged to participate in a goal setting process that is designed to build upon their strengths. Being involved in their child's educational progress helps Head Start parents feel empowered and leads them on the path to self-sufficiency.

Health

Utah Community Action Head Start believes that a child who is in good health is better able to focus and more eager to learn. Every Head Start child is involved in a comprehensive health program, which includes immunizations, medical, dental, mental health, developmental and nutritional services. Each child is screened to determine his or her overall physical health and appropriate developmental skill levels. If health or developmental concerns are identified, Head Start staff assist families in accessing care and establishing long-term health care solutions.

Head Start emphasizes the importance of early identification, prevention, and intervention of health and developmental needs. Identifying a medical home is a top priority in the Head Start program. It is critical that parents know where to get well-child checks or medical services. During the 2016-2017 school year 98.1% of children received medical exams and 95.5% received dental exams. During the 2017-2018 school year 99.3% of children received medical exams and 93.6% received dental exams.

Many children who live in poverty face malnourishment, hunger, and obesity. To address this issue, children receive two-thirds of their daily nutritional needs at school. We provide over **4,000** nutritious, ethnically diverse and child-friendly meals each day through our state-of-the-art Central Kitchen and food service program.





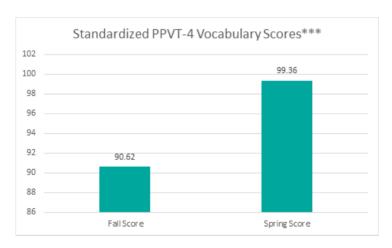
Head Start Makes a Difference



*September Head Start children scores differed from each other entry month group at the p<.001 level.

Head Start Children Retain Learning

Comparing fall academic readiness scores of 4-year-old children who attended Head Start last year as 3-year-olds, with scores of 4-year-olds who are new to Head Start this year suggests that the academic knowledge gains made by children in Head Start carry over from year-to-year:



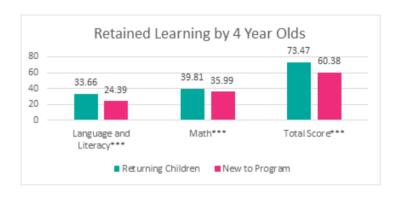
*p<.001; Standardized scores (mean=100) are adjusted for age.

Cost Savings to the State of Utah for Reduced Need for Special Education Services:

The PPVT-4 is used to predict the likelihood of children requiring later special education services in elementary school. Children with very low standardized PPVT-4 scores are considered to be at higher risk for needing special education services in elementary school. Based on increases in PPVT-4 scores for Head Start children who began the year with very low scores, Utah Community Action Head Start has saved Utah taxpayers over \$3.1 million dollars as a result of reduced special education costs over the last three years.

Time in Head Start and Basic Academic Knowledge

Children who were enrolled in Head Start throughout the year (beginning in September) scored significantly higher on end-of-year pre-K academic skills and knowledge assessments than did children who entered the program after the beginning of the year. For each additional month in Head Start, end-of-year pre-K academic skills scores increased over 10 points (B=11.76, t=7.82, p<.001).



Vocabulary Development

Vocabulary development is a key to later reading and academic success. The Peabody Picture Vocabulary Test—4th Edition (PPVT-4) is a commonly-used tool for measuring children's vocabulary development. Children who participate in Head Start increase their PPVT-4 vocabulary score by nearly 9 points across the school year.

\$3,138,615

*Estimated Savings to Utah Taxpayers over the Past Three Years through Reduced Need for Special Education Services















The mission of HEAT is to assist low-income households in managing their utility costs by providing targeted utility assistance and education.

The Home Energy Assistance Target (HEAT) Program is a federally funded program administered through the State of Utah. Utah Community Action contracts with the State to provide HEAT services in Salt Lake and Tooele Counties.

HEAT clients receive utility assistance to supplement the increased costs in the winter months, set energy saving goals and budgeting goals, and receive energy education, helping them to work toward financial self-sufficiency. They also receive referrals for needed resources.



During the last program year, Utah Community Action HEAT provided assistance to **13,300** households, distributing more than **\$4.5** million in winter utility benefits and over **\$127,000** in crisis assistance. The HEAT program completed over **140** home visits throughout the year to provide services to homebound individuals, including those who are elderly, disabled and have severe health limitations. HEAT staff also completed over **760** stand-alone applications for the Rocky Mountain Power "HELP" low-income utility discount program.



Over **70 outreach events** and community booths were staffed to increase accessibility for vulnerable populations, including the elderly, disabled, families with young children and refugees. In addition, over **480 case managers** from collaborating agencies were trained to help their clients obtain HEAT services through outreach applications. Included in this number are Teachers and Family Advocates from Head Start and Early Head Start who received the training for the families they serve. The outreach completed this past year increased accessibility, especially for target populations.















Our Nutrition program serves all ages, from infants to the elderly, and encompasses Utah Community Action's Head Start meals, food pantries, urban farm, and more.

Children's Food

Meals are prepared fresh daily and the menu consists of ethnically diverse options made with whole grains and fresh fruits and vegetables. What started off as a pilot program serving 300 meals a day has turned into a social enterprise serving more than **4,000** meals per day to our Head Start children and other children in the community.

Summer Food

This program provides free dinner to low-income children, ages 18 and younger, at sites throughout Salt Lake County. A lack of nutrition during the summer months can perpetuate a cycle of poor health and academic performance once school begins again. This program is being offered at five sites throughout the county and served over **8,000** meals in the 2017 season.

Sauté

Sauté is an in-house culinary employment training program offered by Utah Community Action for income eligible families. Courses are taught by our Head Start chef and offered year-round. Students graduate with ServSafe® Certification and a fundamental understanding of the culinary industry. Upon graduation students are invited to apply and work in our Central Kitchen or cafe.

Café Evergreen

We partner with Salt Lake County to operate the Café Evergreen at the Millcreek Community Center. The café serves as an employment opportunity for graduates and helps serve seniors healthy nutritious meals.

Community Food & Resource Centers

We operate two food pantries to address the issue of food insecurity and hunger by providing families with a 3-5 day box of emergency food. Last year, we provided **24,059** food boxes to low-income families.

Nutrition in the Home

Nutrition in the Home engages low-income families to improve in-home nutrition and health. Program participants attend cooking workshops that teach meal planning, proper portioning, meal budgeting, and food preparation.

Real Food Rising

Real Food Rising provides fresh, locally grown fruits and vegetables to our Central Kitchen, Community Food & Resource Centers, and farm stands. As of November 29, 2017, our program is suspended and we are not accepting new summer and academic year youth applications. We will update you on future plans as they become available.

















Utah Community Action provides home weatherization services and crisis heating system repairs and replacements in Salt Lake, Tooele, Davis, Weber and Morgan counties.

Mission

To reduce energy costs for low-income families, particularly for the elderly, people with disabilities, and children, by improving the energy efficiency of their homes while ensuring their health and safety.

Weatherization has operated for 40 years and is the nation's largest single-resident, whole-house energy efficiency program. It's primary purpose, established by law, is "to increase the energy efficiency of dwellings owned or occupied by low-income persons, reduce their total residential energy expenditures, and improve their health and safety, especially for low-income persons who are particularly vulnerable, such as the elderly, the disabled, and children."

Services

Weatherization serves low-income families free of charge and limits the amount of money that can be spent on any single residence as determined by federal rules the average expenditure on a home is \$7,105. As a result, only the most cost-effective measures are included in the upgrade of a particular home, which has become the trademark of weatherization and distinguishes it from the larger home retrofit industry. Today, weatherization consists of cost-effective, "whole house" energy efficiency measures for existing residential and multifamily housing, with low-income residents that encompass the building envelope, heating, and cooling systems, electrical systems, and electric baseload appliances.

Benefits of Weatherization

Weatherized homes save an average of \$285 per year in home energy costs. This equals a 35% average energy cost reduction per home. The benefits of the program extend beyond the savings to the safety of the customer. Negative impacts on the environment are reduced, natural resources are conserved, and carbon dioxide emissions are reduced.

Total Number of People Impacted by Services: **737**

Homes Receiving Weatherization Services: **155**

Homes Receiving Crisis Heating system Service Calls: $\bf 132$

Children under 6 Impacted by Services: 117

Number of High Efficient Furnace Replacements: 125

Disabled People Served: 142 Elderly People Served: 156

Households with Income Over 150% of Poverty: 17

Households with Income 126% -150% of Poverty: 58

Households with Income 75% - 100% of Poverty: 59

Households with Income 100% - 125% of Poverty: 55

Households with Income Under 75% of Poverty: 78



Volunteer & Donor Impact

Volunteers play a critical role in supporting all of Utah Community Action's programs. On a daily basis, volunteers contribute time and resources that go toward the Head Start in-kind donation requirement of raising over **\$4 million** dollars-worh of volunteer service annually.

Utah Community Action placed over **3,500** volunteers in 2017 throughout our agency. Classroom volunteers engage with Head Start children by reading, art projects, socializing at meal times and much more. Other volunteers provide maintenance support, help with administrative functions, and organize supply drives.

Food and Resource Centers are often our agency's first point of contact with clients who are in need. We rely on volunteers from the community to maintain quality services as our clientele expands. During 2017, we had approximately 600 unduplicated volunteers who donated over 33,000 hours.

Several community health clinics take place throughout the year to ensure children receive immunizations and recommended health services. Volunteers support these events with registration, medical care, activities, and staff support. Volunteers can also serve at parent engagement events where activities are geared toward the family and their child's education goals. Our 2017 Fall Family Fest was staffed almost entirely by community volunteers and generated over \$6,700 of in-kind dollars.

Our annual Bloom Gala fundraiser supports our Head Start program. More than 600 donors attended while raising over \$240,000 to benefit Head Start children and their families. Thank you to all our sponsors, guests and volunteers who helped make this inspiring evening possible in 2017.

Utah Community Action is lucky to have a dedicated group of volunteers who assist us with our operations, governance and innovation projects. Our Board of Trustees is an eighteen-member tripartite board consisting of six representatives from the public sector, six from the private sector, and six representing the low-income sector. In addition to the Board of Trustees, we host committees that help with fiscal oversight, real estate, community development, business development, health, education, and more.

Volunteers and donors provided Thanksgiving dinners and Christmas gifts for families in our community through our Stuff-A-Tummy and Operation Chimney Drop events. In total, these programs served over **800** low-income Utah children.



Foster grandparents play a critical role in supporting our Head Start teachers and children through reading, setting up art and other projects, meal times, and much more.



Our annual Bloom Gala requires a vast volunteer force to administer every aspect of the event. Some examples include setup, tear down, support during our auctions, and much more.



One of many critical volunteer groups that supported our annual Operation Chimney Drop Holiday event. Volunteers pulled together donations, provided setup and teardown efforts, and assisted children and families during the pickup process.



Leadership

Executive Team

Jennifer Godfrey, Chief Executive Officer Joni Clark, Chief Development Officer Patrice Dickson, Interim Chief Operations Officer of Social Services

Patty Mazzoni, Chief Operations Officer of Education Stacy Weight, Chief Administrative Officer

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Arrett, Michael

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Attallah, Gina

Backcountry Baez, Carlos

Baker, Rebecca

Ballash, Jack & Lisa

Balmanno, Erin

Bar Method, The

Barnes & Noble

Barnett, Kyle & Melissa

Basalt Day Spa

Bates, Whitney

Beans & Brews

Beauty Trendz

Beehive Cheese

Benevity

Benner, Ben

Bentley, Alene

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Blow Dry Bar

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Cooney, Bryan

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Cornwell, Jared

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Cynthia Flower

Dartside

Davis School District

Daynes, Lucy Daynes Music

Deer Valley Resort

Delaney, John & Annette

Denson, Ray

Deseret Book

Desert Edge Brewery

Desert Star Playhouse

Diamant, Bill & Rachel Dick's Sporting Goods

Dickson, Patrice

Discovery Gateway

Dodo Restaurant, The

Dominion Energy

Dominion Questar Corporation

doterra

Down East



Duarte, Abe & Celia

Dwyer, John & Caron

East Valley Veterinary Clinic

Eckles, David

Egginton, Lindsay

Ehlers, Courtney

Eichinger, Abby

Elase Laser Salon

Eleni Beads

Ellis, Justin & Kelsey

Ellis, Jason & Mary

Emma Mary Delan Foundation

Enterprise

Eyre, Trent

Fannon, Elizabeth

Faris, Dennis

Fat Cats

Fidelity Charitable Grant

Fife, Brady

First Electronic Bank

Flamm, Kevin

Four Seasons Nail Salon

Fowler, Ed & Becky

Freigang, Melissa

Frida Bistro

Gallegos, Daniel & Emily

Gallegos, Mike

Gallivan Center

Galloway, Jamie

Gardner, Susan

Garrett, Christy

Get-A-Way Today

Giannopoulos, Patty

Glenwood Caverns Adventure Park

Godfrey, Greg & Jennifer

Gomez, Mark

Gomez, Pam

Grames, Holly Grass, Stephanie

Green, Dan & Christine

Gregovich, Nancy

Gurr, Melinda

H2Blow

Hafer, Neil & Ashley

Hale Center Theatre

Happy Factory, The

Haradin, West & Holly

Harmons Grocery

Harnsberger, Danielle

Harrison, Marc

Haug, Thomas

Hawkins, Jake

Haws, Melaine

Haymond Law Hays, Shonnie Jay

Haywood, Andrew

Haywood, Joy

Hazis, Nick

Heart of Gold Tattoo

Heber Valley Historic Railroad

Heck, Ryan

Hello Fresh

Hillyard, Peter

Hillyard, R.G.

Hires Big H

Hobbs, Nancy

Hobson-Rohrer, Dr. Wendy

Hodell, Adrienne

Hollingsed, Michelle

Holyoak, Linda

Horizonte

Howard, Paul & Meghan

Howell, Lorin & Aurora

Huddart Floral

Hvolka, Pat & Alex

I Love Kickboxing

IJ & Jeann Wagner Jewish Community Center

Intermountain Healthcare

Iron Mountain Hot Springs

Jackson III, James C

Jaylynn Photography

Jensen, Melissa

Jensen, Doug & Pauline

Jensen, Sarah

Jeopardy

Johnsen, Bart

Johnson, Kris

Johnson, Whitney

Jones, Cari

Jones, Casey & Elise

Jones, Mike

Jones, Rod

Jones, Terry

JP Morgan Chase

Jump Around Utah

Kangaroo Zoo

Kapitol Reef

Kaplan Learning Center

Karras, Adrianna

Kay Jewelers

Keddington, Kenra

Kelly, Brian & Grace

Kelly, Martha

Kennedy, Candie

Kennedy, Jennifer L.

Kenneth O' Melby Family Foundation

Key Bank Foundation

Kimball, Janice

Kimi's Chop and Oyster

Kirkpatrick, Chris

Kittrel, Joel

Knowlton, Meagan



Kolthoff, Susan

Kristan Jacobsen Photography

KUED Channel 7 KUTV 2 News

Lagoon

Lahue, Greg & Meikle Lakeshore Learning Lambert, Patrick & Hilary

Landis Salon

Larry H. Miller Lexus

Larry H. Miller Sports & Entertainment Larry. H Miller Family Foundation

Larson, Jamie Lava Hot Springs Lawlor, Kevin

Leatherby's Family Creamery

Leisure Living Leither, Annie Lende, Christie Leonardo, The Leong, Tyler

Lewis, Randy & Chabne, Tammy

Lewis Bus Group Lieberman, Benjamin Liedtke, Sean Lifetime Products Lippincott, Casey Little Gym, The Litzas Pizza

Living Planet Aquarium

Locke, Amanda Log Haven

Longshaw, Dorthy Lopez, Kevin & Amanda

Lyman, Nicole MacDonald, Louise MacGilvery, Kevin & Kris

Macs Realty

Mark & Kathie Miller Foundation, The

Mathnasium Mazza

Mazzoni, Patty & Buchanan, Ben

McAdams, Mayor Ben McAtee, Dan & Holly McAtee, Dave & Christine McCaffrey, EJ & Danielle McCarthey Family Foundation

McClain, Jody McDonough, Peggy McDougall, Steph McIntyre, Dr. Jim McNeil's Auto Care McReynolds, Whitney

Meditrina

Megaplex Theatre

Mellow Mushroon

Merrick Bank Corporation

Mesquite Gaming Metro Group, Inc.

Microsoft
Milar, Cassie
Milar, Matt
Millcreek Coffee
Millcreek Gardens
Miller, John & Andrea

Milne, Andrew Milner, Tony Minky Couture Misket, Connie Mister Car Wash Mitchell, Justin Molisani, Alex

Moore, Mikelle & Flamm, Kevin

Morgan Stanley

Morgan Stanley Bank, N.A.

Morhoauser, Krisiti Morones, Damaris Morris, Andrew & Kristy Mountain Orthopedics Mountain Town Olive Oil Co. Mountain West Surgical Center Mountain West Orthopedics

Mraz, Matt

Mueller Park Junior High

Myers, Gary Nestel, Dan & Teri Nicholas & Company

Nikolic, Mika Nourished by Nature

O'Brien, Mike

Oakley, Dave & Jessica

Odette, Jordan

Odyssey Dance Theater

Ogden, Wayne Ogdens Own Distillery Olivias, Luis & Amanda

Olson, Patty
Ostler Group, The
Pacenza, Matt
Painting With a Twist
Pappasideris, Jonathan
Parsons, Behl & Latimer
Penny Ann's Café
Perry, Aspen
Personal Mastery
Petersen, Ken

Peterson, Jeff Peterson, Tom & Cynthia Petrogeorge, George & Irene Petrogeorge, Michael & Angela



Petrogeorge, Pete & Ewer, Gary

Phillips, Audrey

Pia, Linda

Pia, Maria

Piercy, Sarah

Pierpont, Jon

Pig & A Jelly Jar

Pioneer Theatre Company

Pizza Rev

Pizzeria Limone

Pleasant, Jess

Polidori, Irene

Porcupine Pub & Grille

Pouttler, Nicole

Pouvave, Marc

Powell, Brooke

Provo Beach

Purtell, Dr. Rebecca

Ouestar

Questar Thermwise

Quintana, Brian

King, Heather

Scott, Heather

Raccuia, Tim & Brenda

Razoo Foundation

Real Salt Lake

Realsalt.com

Red Butte Café

Red Butte Gardens

Red Cliffs Lodge

Red Iguana

Red Ledges Utah

Red Rock Brewing Company

Redmond Real Salt

Reed, Judith

Reeder, Rebekah

Regence Blue Cross Blue Shield

Rendon, Robert & Wendy

Repertory Dance Theatre

Resorts at Wendover

Ricks, Brenda

Ricord, Katie

Ridges, Jeff

Rio Grande Café

Ririe Woodbury

Ritter, Allie

Robbins, Angela

Roberts, Emily

Robertson, Danny & Cara

Robinson, Cory

Robinson, Jack

Rocky Mountain Power Foundation

Rodizio Grill

Rooney, Terry

Ross, Patti

Rossano, Sal & Monica

Rovira, Miguel

Ruzek, Erin

Saaastume, Olivia

Salt Lake Bees Baseball

Salt Lake Magazine

Salt Lake School District

Sampson, Candace

Samuels, Nicole

Savage, Sindee

Savarese, Aprille

Scheels

Schumann, Jennifer

Seeley, Jenna

Seven Peaks

Sherman, Jennifer

Sherwood, Sarah

Silas, Peter

Simons, Brad

Simplicity Photography

Sleeper, Timothy

Sliver, Lee

Smith, Jan

Smith, Richard

Snowden, Mills

Sonntag, Doris

Sonntag, Jeff

Sorenson, James & Krista

Sorenson Impact Center

Sorenson Impact Foundation

Sprouts

Squatters

Stampin' Up

Stanko, Leo

otaliko, Leo

Starkey, Sarah

State of Utah - Division of Finance

Stella Grill

Stone, Chad

Stone, Dr. Bryan

Stone, Nicole

Stoneground Kitchen

Stout, Dan

Stover, Ryan

Strong, Emily

Sugarpost

Summers, Roscio

Sun Stop

Sundance Film Festival

Sundance Institute

Sundance Resort

Supersonic Car Wash Susan E. Carroll Endowment Fund

Swartz, Meagan

Sylvan Learning Center

Table X

Tangaro, Natalie & Alvey, Dylan

Target



Terhaar, Daman & Kiyoko

Thanksgiving Point

Thorpe, Michelle

Toala, Christy & Tasi

Toana Vista Golf Club

Tobey, Stephanie

Todd, Jacob

Tony Caputo's Market & Deli

Top Golf

Tour of Utah

Trenbeath-Murray, Jeff & Erin

Tsu, Angelina

Tuacahn Ampitheatre

Turner, Lauren

Turner, Sade

Tuutau, Brandy

UBS Bank

UBS Business Solutions

Ulmer, Matt & Monica

United Way

University of Utah

University of Utah Health

Upton, Mike

Urban Retreat Salon & Spa

USANA Amphitheatre

Utah Educational Savings Plan

Utah Grizzlies

Utah Head Start Association

Utah Jazz

Utah Museum of Fine Arts

Utah Museum of Natural History

Utah Olympic Legacy

Utah Power

Utah Shakespeare Festival

Utah Symphony | Utah Opera

Utah's Hogle Zoo

Utahns Against Hunger

Valencia-price, Yolanda

Valentin, Nyralis

Valentine, Todd

Varanakis, Nick & Ellen

Veech, Cary & Bybee, Kelly

Verbrugghen, Kasandra

Verdana IIIc

Vincent Surgical Arts

Vorwaller, Sara

Vosen's Bread Paradise

Waldo, Jones

Waldorf Astoria Park City

Walmart

Wasatch Benefit Employee Service

Watkins, Dr. Ruth

Waxing Gurus

Webb, Marc

Weight, Royce & Stacy

Weiss, Joe & Elaine

Wells Fargo Foundation

Wentz, Dave & Renee Westgate Resorts

Wex Bank

Wheel of Fortune

White, Kimo & Stephanie

Wilcox, Brad

Windermere Foundation

Wiser, Ryan

Wood, Mayor Cheri

Woodland, Yvette Workday

Workday - Workplace Giving

Wright, Jeffrey & Abigail

YMCA Camp Roger

Young, Bob

Young, Mike

Zaniac

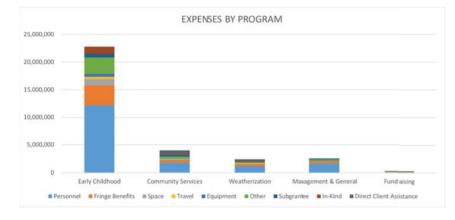
Zimmerli, Bert & Lynnie

Zions Bank



Finance & Development Summary

Public Support Other Non-Profit Revenue United Way Revenue Federal/State Grant Revenue Child Care Revenue USDA Revenue Service Revenue In-Kind Revenue	644,936 44,922 25,248 25,031,662 33,176 697,712 2,400,000	2,488,800 75,453	44,022 15,969 186,677 1,624,630	901,653	119,696 84,630 419,860 34,682 825,983	255,000	500,000 111,903 12,549 122,724		1,314,714 172,794 309,104 30,844,329 33,176 732,394	2,731, 121, 131, 21,840, 74,
Other Non-Profit Revenue United Way Revenue Federal/State Grant Revenue Child Care Revenue USDA Revenue Service Revenue	44,922 25,248 25,031,662 33,176 697,712 2,400,000	2,488,800	15,969 186,677	901,653	84,630 419,860 34,682	255,000	111,903 12,549		172,794 309,104 30,844,329 33,176	121, 131, 21,840,
United Way Revenue Federal/State Grant Revenue Child Care Revenue USDA Revenue Service Revenue	25,248 25,031,662 33,176 697,712 2,400,000		186,677	901,653	419,860 34,682	255,000	12,549		309,104 30,844,329 33,176	131, 21,840,
Federal/State Grant Revenue Child Care Revenue USDA Revenue Service Revenue	25,031,662 33,176 697,712 2,400,000			901,653	419,860 34,682	255,000			30,844,329 33,176	21,840
Child Care Revenue USDA Revenue Service Revenue	33,176 697,712 2,400,000		1,624,630	901,653	34,682	255,000	122,724		33,176	
USDA Revenue Service Revenue	2,400,000	75,453								74
Service Revenue	2,400,000	75,453							722 204	
		75,453			825,983				/32,394	744
In-Kind Revenue									901,436	815
	28,877,656								2,400,000	2,359
TOTAL REVENUES		2,570,313	1,871,298	901,653	1,484,851	255,000	747,176	-1	36,707,947	28,818
OPERATING EXPENSES										
Personnel Costs	12,174,483	1,160,938	570,709	611,644	520,916	58,700	86,405	1,604,411	16,788,206	13,865
Fringe Benefits	3,622,018	356,394	141,757	125,778	187,530	9,344	11,161	354,398	4,808,380	4,092
Facilities and Space/Includes Mortgages	1,147,620	90,698	37,453	22,704	135,740	725	802	29,290	1,465,032	1,156
Travel and Professional Development	390,413	101,467	33,475	2,100	5,784		66,831	30,411	630,481	586
Equipment	545,736	28,339	9,886	5,791	10,121		30,977	99,826	730,676	349
Food & Nutrition	639,967				258,495		3,202		901,664	901
Supplies	918,686	27,821	15,686	9,361	40,994	1,114	23,373	46,196	1,083,231	415
Contractual-Subgrantee	697,000	4,300	17,:57	2,431	97,836	172,299	48,590	191,488	1,231,101	1,137
Insurance	98,399	70,000	14,281	4,011	11,874		9,694	16,748	225,007	224
Other Expenses	122,341	5,893	3,796	4,496	9,711	2,938	24,040	41,116	214,331	251
In-Kind Expenses	1,250,000								1,250,000	1,232
Depreciation	1,150,000							130,000	1,280,000	1,036
Client Costs & Materials	22,729	548,273	811,630		27,806		3,687		1,414,125	1,481
OPERATING EXPENSES before Allocations	22,779,392	2,394,123	1,655,830	788,316	1,306,807	245,120	308,762	2,543,884	32,022,234	26,731
Administrative Allocation	1,802,177	176,190	215,468	113,337	158,159	9,880	68,673	-2,543,884	0	
TOTAL OPERATING EXPENSES	24,581,559	2,570,313	1,871,298	901,653	1,464,966	255,000	377,435	0	32,022,234	26,731
OPERATING PROFIT/LOSS	4,296,087	<u></u>	-		19,885		369,741	7.0	4,685,713	2,086,
Construction/Capital Improvements	9,296,087								9,296,087	453



Agency Revenue	e	
Federal/State Grant Revenue	\$	30,844,329
In-Kind Revenue	\$	2,400,000
Public Support	\$	1,314,714
Service Revenue	\$	901,436
USDA Revenue	\$	732,394
United Way Revenue	\$	309,104
Other Non-Profit Revenue	\$	172,794
Child Care Revenue	\$	33,176
Total	\$	36,707,947

Explanation of Budgetary Expenditures

Utah Community Action is a nonprofit corporation organized under the laws of the State of Utah. The purposes of Utah Community Action are to establish, operate, and coordinate community action programs in order to prevent and alleviate poverty and its causes, and to cooperate with other organizations, and to secure and expend monies for these purposes. Utah Community Action's principal programs comprise of Head Start, Weatherization and Community Services. For specific details on expenditures and total amounts of public and private funds, please see our most recent fiscal audit attached to the back of this annual report.

Community Responsibility

Utah Community Action has a responsibility to the community to provide programs that promote advancement for low-income residents of our community. We have a responsibility to our partners to collaborate, share resources, and advocate for one another. Lastly, we have a responsibility to our donors to be transparent with our gifts and bring our own talents and resources to the table.

Fiscal Responsibility

Utah Community Action has a fiscal responsibility to the community we serve, the partners with whom we collaborate, and the donors who support the programs. Governed by a tripartite board and led by highly competent and talented staff, Utah Community Action strives to be accountable, transparent, ethical, efficient, responsive, and follow the rule of law.

Utah Community Action's Annual Financial Audit was conducted by Eide Bailly for the year ending June 30, 2017 and was approved by the Board of Trustees on December 6, 2017 at the regularly scheduled board meeting.

Parties interested in receiving a copy of the full audit report may obtain one by contacting our main office. You can also access the full report on our website by visiting www.utahca.org/about-us. Thank you



Utah Community Action 1307 S 900 W, Salt Lake City, UT 84104 801.977.1122 • www.utahca.org















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